



IDEAS • SOLUTIONS • EXECUTION

A BRAND OVERVIEW Branding Defined & Illustrated

BY SARAH KRACKE © 2008 kracke consulting



"...the board doesn't understand branding..." "...no one can articulate the mission." "We can't afford a good communications firm..." "...we have a hard time getting funding." "No one knows who we are..." "Our logo sucks."



Our organization understands the value of raising the visibility of its brand among stakeholders, policy-makers, funders and the public in general.

Audiences we'd like to reach clearly understand who we are and what we do.

Our brand generates a positive feeling about our organization to the point that people trust and respect what we say and do. Therefore, they support and engage with us.



Identity is typically thought of as those elements encompassing mainly visual components, such as logos, stationery, print collateral, signage, etc.

Brand identity is the sum of what you say you are as expressed through words, colors, symbols, environments, attitudes, and positioning.

You have a high degree of control over your identity.



A strong identity helps strengthen your image and supports your marketing.

When your identity system is consistent, you create a positive, lasting impression of your organization.

The value of your brand identity **increases** each time it's presented appropriately but **decreases** with every incorrect or improper application.



Image is the intangible cluster of feelings, impressions and opinions that form perceptions of a an organization, service or experience.

You can try to **project** a certain image, but it is your **audience** that forms your image in their collective mind.

Perception is reality.



IDENTITY IS WHO **YOU**

SAY YOU ARE.

IMAGE IS WHO YOUR AUDIENCE SAYS YOU ARE...



In the nonprofit sector, **marketing** is often considered either a luxury or a necessary evil on which few admit spending too much time, consideration or money.

But leveraging effective (often limited) resources is strategically essential to a successful nonprofit, making the **laws and tools of branding even more important.**

WHY?



Because powerful nonprofit brands raise more [positive] awareness and money, attract more volunteers and, ultimately, impact more people.

Everyone has a story. But if you're not telling it with an authentic and compelling narrative that is relevant and humanistic, people won't support you.

People don't give to an idea--**they give when they are compelled by an emotional connection.**



A [successful] **brand** is a promise that a company, organization or product/service/experience **keeps** to its customers/stakeholders.

Although it's intangible, it's a real, dependable, strong and **emotional** connection. An effective brand conveys your essence, character and purpose.

Using the components of your brand identity, **marketing** generates awareness for and positions the organization.

NONPROFIT BRANDS IMPACT MULITPLE AUDIENCES





REPUTATION

How well your desired audiences think about your organization.

ESTEEM

How your target audiences rate you or your organization.

RELEVANCE

How much your audiences need or care about what your

organization does.

DIFFERENTIATION

How you are distinguished from others.



Brands are experienced internally and externally through all encounters:

- Identity
- Marketing
- Public Relations
- Fundraising
- Collateral Materials
- Web Site

- Administration/Operations
- Past Experiences
- Environments
- Staff and Volunteers
- Word of Mouth
- Programming



- Build loyalty
- Drive perceived quality (perception is reality)
- Provide differentiation
- Allow flexibility
- Create credibility



Branding **IS NOT** simply a communications concept.

It is an intricate part of ALL functions and decisions and, therefore, not the exclusive domain of marketing.

Finance, operations, human resources, technology, planning and development strategies should all reflect and support your core values and attributes.



A solid branding program:

- Communicates your organization's value proposition more efficiently and effectively;
- Grows the size of your audiences (including board members, volunteers, and potential funders);
- Motivates your audiences to spread the word for you.
 Positive WOM (Word of Mouth) is the best and cheapest form of advertising; and
- Informs your marketing and programming.

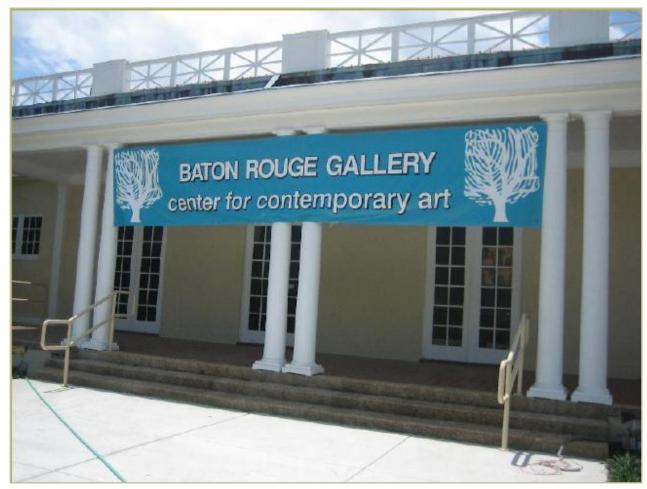


ENCOUNTERS

If all brand encounters are not planned and controlled as an extension of the organization's business, development and programming strategy, then the result is an **accidental** brand. And, in most cases, a diminished one...





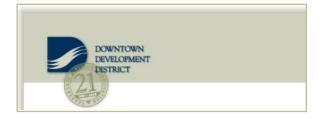




DOWNTOWN WEEKEND EVENTS











Downtown shuttle bus service offered to LSU games

Game day shuttles from downtown to LSU football games will once again be offered this season, thanks to a deal between a private bus operator and business owners. Hotard Coaches will offer the service, beginning three hours before kickoff. The buses will pick up fans at two sites: at North Boulevard and Third Street and at France and St. Phillip streets (on the side of the Sheraton

Baton Rouge Convention Center). Round-trip tickets will be on sale at the Sheraton and Hilton Baton Rouge Capitol Center and Gameday at the North Boulevard location for \$15. Fans are encouag ed to take the shuttle buses as a way of reducing parking problems on campus.



DOWNTOWN DEVELOPMENT DISTRICT A Passion for Progress





A Passion for Progress





BRAND IDENTITY

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MISSION, VISION & VALUES + MESSAGE = **BRAND**

The power of a brand stems from connecting your mission, vision and values with your message. It's not about being "cool," rather, within the realm of nonprofits, it's about being *clear*, *consistent* and *compelling*.

Powerful brands are built by organizations who deliver on a message that is authentic and distinctive and, most importantly, connects with a target audience.



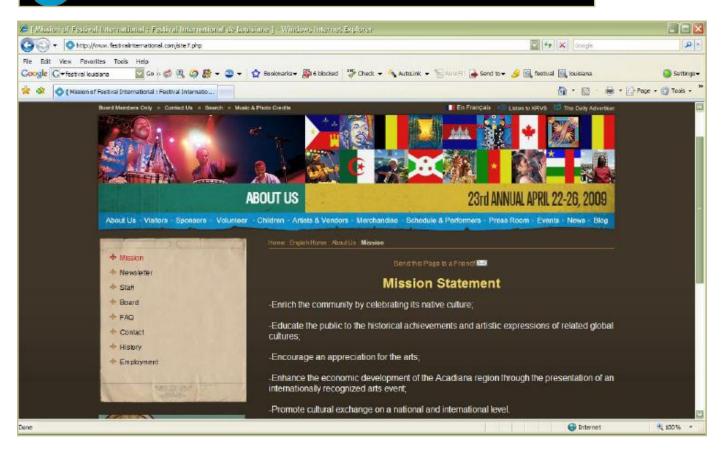
| Vision | > | What you want to be |
|---------|-------------------|--------------------------|
| Mission | \longrightarrow | What you are going to do |
| Values | | What you stand for |

Brand Position→How you are perceivedBrand Voice→How you look, feel and actBrand Equity→The power of your brand



BRAND IDENTITY

D FESTIVA] [INTERNATIONA] de LOUISIANE







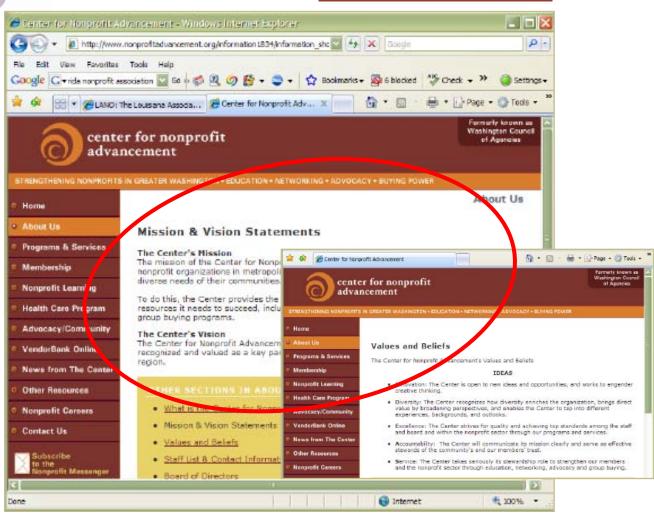
California Association of Nonprofits

Protecting, Strengthening & Promoting Nonprofits





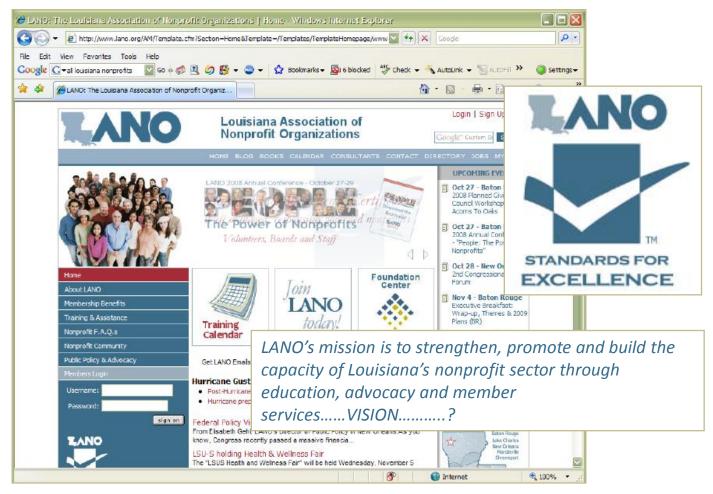








Louisiana Association of Nonprofit Organizations





BREC [The Recreation & Parks Commission for East Baton Rouge Parish]



REBRANDING FOR THE FUTURE

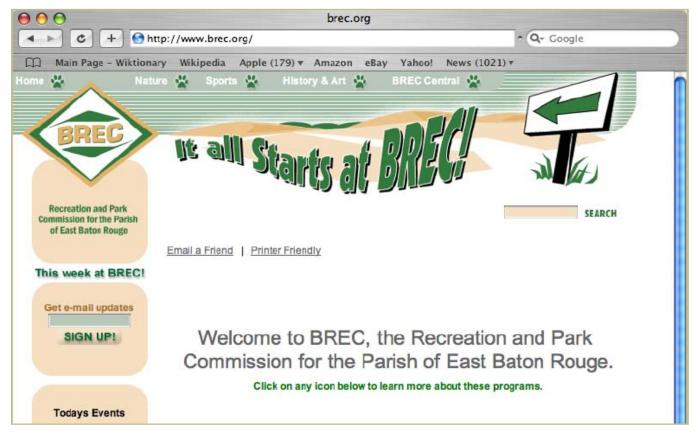
Expanded programming, new and updated properties meant more opportunities to reach a bigger audience with strategic positioning and an enhanced brand identity.





AFTER

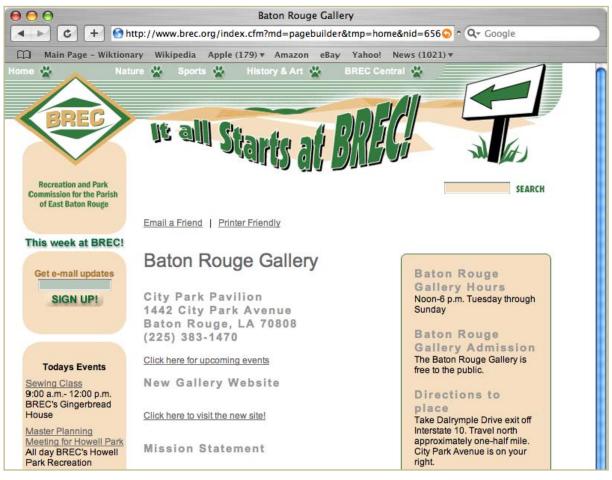






























BREC GRAPHIC STANDARDS

1.0 A Message from Bill Palmer



EEFC Graphic Standarth Manual

Dear Colleagues,

As you've heard me say, the measure of a great recreation and park system and the success of BREC is based upon fulfilling the promises made to the public. We are an award-winning meraation and park system, with a clear vision for the future and a strong commitment to bringing that vision to fulfillment.

The purpose of this document is to provide guidelines for presenting a cohesive BREC identity, which is key to communicating our success and vision for the future. Our visions are meak stronger when we speak as one. A considered, proper use of the standards outlined in this manual will help present BREC as unified, organized, progressive and on-task.

In today's increasingly complax and crowded communications environment, presenting a unified brand is especially important. You can contribute to the strength of BBC's identify by making pool use of this resource, it is designed to answer your questions about the use of our logo, colors, typography and more. Reserkep it handy and apply these stands consistently.

Thank you for helping BREC grow and maintain our image in East Baton Rouge Parish.

Bill Palmer

Letter From The Superintendent

Superintenden

Expanded Color Family

n colors in addition to the core colors een and golden brown are possible and inted, choose from the secondary ertiary color palette. This palette is ded to compliment the core colors when ning programs, publications, flyers, uwes, advertisments, etc.

ereral accent color—ulus, bullets, ads, call outs, etc.—choose from the day color poletise. If additional accent is are needed to differentiate specific —Bunny Hoo, River Road Roundup, aly in the Park—choose from the testago is however, use these colors judiciously, every attempt to limit the color palette one or both of the core colors platom of the colors from the expanded palette. SECONDARY COLORS: General-use Accent Colors

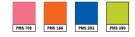


The CMYK process color interpretation PMS 574 Dark Green: C[54], M[24], Y[85], K[69]

PMS 7460 Blue: C[100], M[6], Y[1], K[12] PMS 1797 Red: C[2], M[98], Y[85], K[7]

The RGB color interpretation:

PMS 574 Dark Green: R(67), G(81), B(37) PMS 7460 Blue: R(0), G(137), B(196) PMS 1797 Red: R(196), G(38), B(46)



The CMYK process color interpretation

PMS 709 Pink: C[0], M[70], Y[27], K[0] PMS 166 Orange: C[0], M[74], Y[100], K[0] PMS 293 Dark Blue: C[100], M[68], Y[0], K[2] PMS 390 Yellow Green: C[24], M[0], Y[98], K[8]

The RGB color interpretation:

PMS 709 Pink: R[234], G[102], B[130] PMS 166 Orange: R[224], G[82], B[6] PMS 293 Dark Blue: R[0], G[70], B[173] PMS 390 Yellow Green: R[182], G[191], B[0]

BREC Graphic Standards Manual

1.0

Expanded Color Family

3.3

BREC GRAPHIC STANDARDS

3.8 Signature Design Elements: Headlines and Subheads

HEADLINES & SUBHEADS

Headlines should generally be executed in one of the following ways:

 Typeset the headline in Frutiger Bold or Black or Frutiger Bold Condensed or

Black Condensed, placed at or near the top, I promoting a specific event that has been given special type treatment using Eidelic Neo Omni (see section 3.2), then use this treatment large at or near the top of the piece being designed.

 A combination of Eidetic Neo Omni and Frutiger, in instances where the name of the event is too long to set entirely in Eidetic.

Subheads can be set in any of the Bold or Black weights from the Frutiger font family. In most instances, subheads can be set in all uppercase, unless the design dictates otherwise.

BREC Graphic Standards Manual

Spend your summer with BREC!

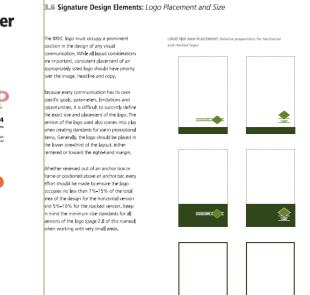


Parkins Road 7122 Parkins Road



Signature Design Elements: Headlines and Subheads

Saturday, April 12, 2008 BREC Farr Fark Horse Activity Center, 5402 River Road, Baton Rouge



BREC Graphic Standards Manual

3.8

3,6



4.1 Branding: Special Facility Endorsement

Whenever possible, BREC should take full advantage of all special facilities endorsement opportunities. This consolidates the brand, reminding the BREC audience of the full depth and breadth of BREC services and facilities.

Facilities endorsement may take many forms, but the preference methods include use of either the BREC logo and tagine "bok-up" when there is adequate space or the BREC stand-blone logo with and endorsement statement (see Baton Rouge Callery ad example below), Keep in mind minimum size standards (see page 2.8.3 and minimum protected area (sage 2.7.1, DO NOT use the BREC logo and tagine lock-up in conjunction with an endorsement statement;

If space is absolutely not available for one of the options listed above, then include a simple typeset endorsement statement, such as "A special facility of BREC" or "A BREC special facility,"





Branding: Special Facilities Endorsement

BREC

ENDORSEMENT BRANDING: Special Facilities

It all starts at BRECI

BREC

It all starts

at BREC!

Baton Rouge Gallery, a BREC special facility, is

supported by BREC, the Arts Council of Greater Baton Rouge and the Community Fund for the Arts,

BREC

4.1



ignature Design Elements: Imagery

ortant to maintain brand identity

nce by chosing a single, "iconic"

on or photo that complements rather npetes with the BREC identity, Avoid

ages or illustrations that are inherently

in their execution, While it may not

a literal representation of every aspect ent, a simple, compelling image will

ttention, promote viewer interest and

om for the message to be absorbed,

s of acceptable and unacceptable

are found on this page.







Signature Design Elements: Imagery

3.7



CPRT [Commercial Properties Realty Trust]



CPRT MISSION

Commercial Properties Realty Trust is more than a real estate company. We are trusted, confident professionals with dynamic expertise and unique talents who measure success by the value of our impact on the communities in which we do business. We are committed to delivering uncommon solutions through thoughtful collaboration and distinctive relationships in order to create a superior portfolio of assets.



CPRT VISION

To build on **established ideals** and an **exceptional reputation** as a **trusted** and **dynamic real estate company** that creates **extraordinary assets** for **long-term value** and **impact**.



CPRT VALUES

ENTREPRENEURIAL DEDICATED COLLABORATIVE ACCESSIBLE CREDIBLE STRATEGIC

Confident • Ambitious • Courageous Passionate • Focused • Loyal Open • Thoughtful • Expressive Enthusiastic • Positive • Generous Honest • Sincere • Knowledgeable Smart • Creative • Versatile







INNOVATIVE DEVELOPMENTS | DYNAMIC IMPACT

BEFORE



BEFORE



About Us

History Meet Our Staff News Center Our Properties Acquisitions Under Development Job Center Contact Us

A force in retail real estate in the Southeast for more than 50 years, Commercial Properties Development Corporation is involved in the acquisition, development, leasing and management of primarily neighborhood and community shopping centers in the Southeast and Puerto Rico. Today, Commercial Properties' real estate portfolio includes 34 properties totaling nearly 3 million square feet.

About Us

With its strong financial base, the Company is well-positioned for future growth.

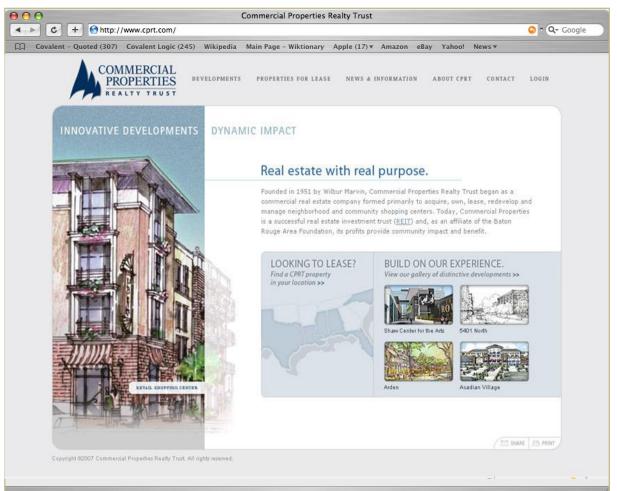


Our website is currently a "Work in Progress". Please check back regularly for new and updated information.

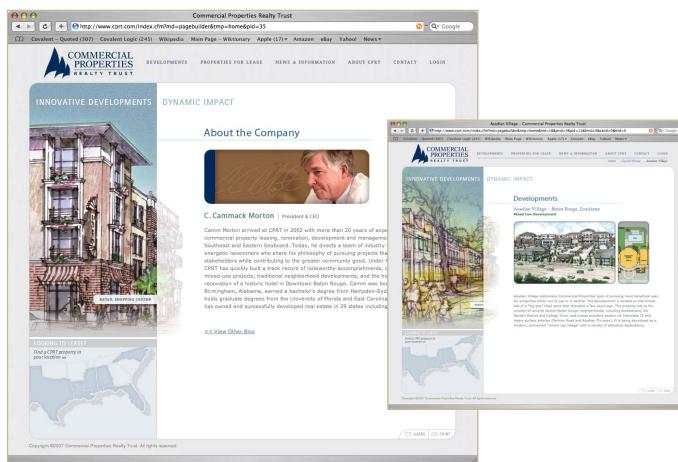
opyright Policy

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BEFORE





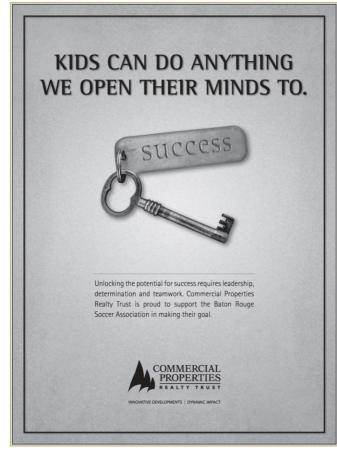


CPRT CORPORATE STATIONERY TEMPLATES

| PROPERTIES REALTY TRUST | | | |
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| Sincesty, | Sunh, The LRA has agreed to release \$2014 in CDBG funding. Please proceed with development of logo. | | Copy goes have. Copy goes have. Copy goes have. Copy goes have. Copy goes have. Copy goes have. Copy goes have. Copy goes have. Copy goes have. Copy goes have. Copy goes have. |
| Nana Tiô | Thuka, Casar | | Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. Copy gen bas. |
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| FAX COVER SHEET | | | 360 Index Area Reen Rep. 13 9401 [22] 541705 science [22] 551123 Inserts service |

MEMORANDUM





A STRONG COMMUNITY CAN TRANSFORM REALITY INTO DREAMS





Progress requires action. And without your boundless energy, vision and resources, our mission wouldn't be fulfilled.

Together, we can make any dream come true.



INNOVATIVE DEVELOPMENTS | DYNAMIC IMPACT

Photography courtery of Beverly Coates

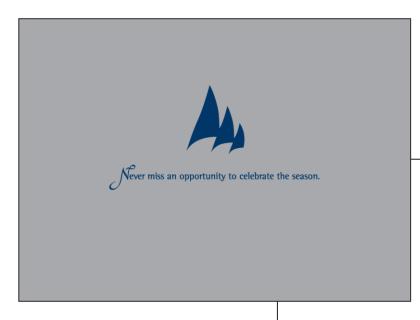








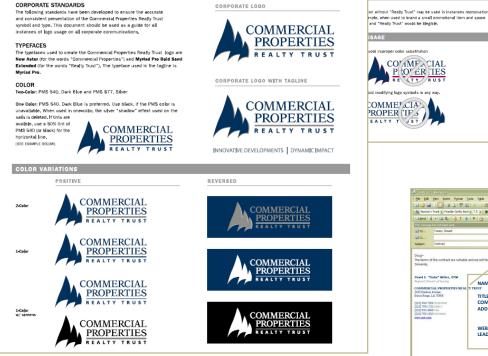




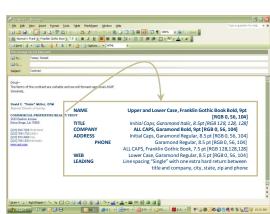


Warmest holiday wishes from your friends at Commercial Properties Development Corporation.

CPRT GRAPHIC STANDARDS



Commercial Properties Realty Trust Logo Guide



COMMERCIAL

Avoid distorting logo either vertically or horizontally. Always

Avoid using any alternate tagline in combination with logotype.

The lates createst.

CO'AND RCIAL

ROPATIES

E TY RUST

COMMARCIAL

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scale proportionally,

PROPERTIES

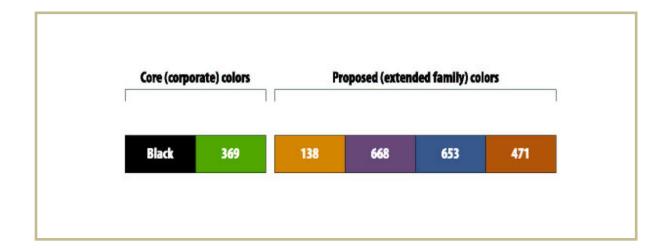


GNO, Inc. [Greater New Orleans, Inc.]





The Regional Economic Alliance

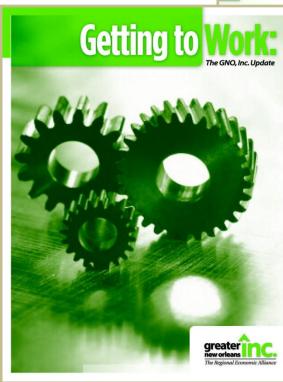




How we wish to define and differentiate our organization and be perceived by our key audiences:

GNO, Inc. is the economic development engine driving the resurgence of the ten-parish Greater New Orleans area. In pursuit of tightly defined goals, acts as a catalyst, advocate and resource broker—a nonpartisan organization focused solely on retaining jobs, creating new jobs, developing the workforce and fostering pro-business public policy.





The GNO, Inc. Update

nd the campaign for 30,000 jobs? ew Orleans economy is in critical condition. Businesses and entire industries ose or exit the region. Our best and brightest college graduates and skilled opportunities elsewhere. Limited success has slowed the tide — but it's not s a coordinated effort to train workers, create jobs, grow existing industry, and shape public policy to encourage growth.

JUNE 2004

More About GNO

Greater New Orleans, Inc. is a public/private partnership formed to spearhead economic development for the ten-parish Greater New Orleans region — which accounts for about one-third of Louisiana's economy.

adots internation to thomatics schröning, in collaboration with government, business and industry, and chic leaders, our professional economic development staff works to create jobs in Southeast Louisiana, market the parishes to companies seeking to expand or relocate, and retain and grow existing businesses.

Our mission? To create 30,000 new Jobs and \$1 billion in new payroll over the next five years.

"I just got back from my first-ever trip to New Orleans. I am indeed very high on the

city and region. I would rate it as one of

the highest potential cities in the country: it has authenticity, realness, soul, technology assets and creative energy." Richard Florida Heinz Fellow and Profe Economics Cornegie Mellon University Author, The Rise of the Creative Class: And How ICS Transforming Work, Latrace, Community and Everyday Ufe

leans, Inc. is driving the turnaround.

dk? CNO, Inc. hit the ground primary industry "clusters" on which CNO, Inc. is focusing ging a new brand of energy, its growth and expansion efforts. our value, mic hit me ground oping a new brand of energy, conomic development. Our \$1 billion in new payroll, ption expenditures and leposit potential. All within 1 up our selves with ric leaders to cover three s growth and expansion efforts. Creative industries Information Technology Food & Consumer Products Life Sciences (Biotechnology) Manufacturing & Shipbuilding Maritine Madical Industry Oil and Cas Petrochemical Sports Tourism to fill jobs and

 Orleans region, there are ositions in key industry oil and gas. film and video, ssing. Haid to believe isn't word, training. Talent is the diregional success. The new skilled workforce that's able specific needs. Add to this ven bloor attrition, outsouncing ducation/training lag and you to reinvent our labor pool. 3. Support a pro-business Businesses locate and stay when sense for them. And to a large sense or them, and to a large governments, create such favor Inc. is actively addressing the r through the creation of our Stat the 2004 Regular Session public with business and chick leaders GNO, Inc. 5 State Legislative Pric GNO, Inc.'s State Leg creation plan based tives and partnerships, GNO, rkforce development needs a nian based on sun legislative initiatives ustry clients with workforce m line: When Jobs become led quickly with proficient, n our TOparish region. How are we doing? Our g day we're building a r sconomic success of the Great ting business; attract new Take a look at some recent G accomplishments in each of 1. Workforce Developmen Leslie Jacobs)

n theory. Provide incentives wind their operations or bring on. In reality, the nationwide must do an exemplary job of region as a distinctive, ation to a range of companies, lia outlets. · Advocating for \$3 million nursing and alled health tr region and \$3.7 million in conduct feasibility study an school of nursing and alled of our region's strengths, s, we've identified eleven Brokend \$16.9 million for v million State of Louisiana N Systems Cooperative Ender to train 21,300+ participan

 Worked to retain and expand over fifty comp advising on workforce issues and resources. Partnered with Louisiana Community and Technical System on Regional Workforce Solutions Summit Announced expansion of Acadian Ambutance in the region through establishment of an IMI training program to III 200 job openings in the health care field in partnership with the Louisiana Community and Technical College System

Partnering with Louisiana Chemical Association and Career Builders to expand Process Technology(PTEC) training to the Oil and Gas Industry Initiatied Oil & Gas Gulf Exploration and Production

workforce development initiative to retain and expand industry jobs Organized January 2004 Market Responsive Commun College forum to strengthen collaboration between area business and higher education.

Partnered with Lindy Boggs National Center for Community Literacy to develop workplace I iteracy model.

 Fund regional healthcare training (HE 1, \$3M) and facilities (HE 2, \$3.7M). Create and fund (\$9 million in FY 2004-05) a "Regional Growth Fund" (HE 1321 by Hammett). 2. Retention and Expansion (Committee Chair:

OUR 10-PARISH SERVICE AREA

Fight Kevin Associates v. Department of Revenue State Summer Court Ruling (SR 868 by Irons).

a targeted audience of CEOs, CFOs, site selection consultants and senior managers — is paying off. Since langury 2004:

· Over 22 positive stories were published and range from

a company feature in Inc. Magazine to a technology feature on New Orleans in the Financial Times.

· Another thirteen stories are pending (as of May 2004).

To date, 2004 advertising equivalency totals over \$1,236,525 and represents a primary audience circulation of almost 9 million.

3. Public Policy (Committee Chairs: Rod West & Maura Donahue) Our State Legislative Priorities for the 2004 Regular Session agenda focuses on these current legislative initiatives:

Create the Louisiana Retention and Modernization Program (H8 932 by Hammett).

6 by Toomvil. by supporting 1021 (Daniel): ng HE 1 and inning int Program ED projects. rop-Grumman tain and grow he state vy Richmond); am (HB 1478 by Fontenot, about the you to know

New Orleans



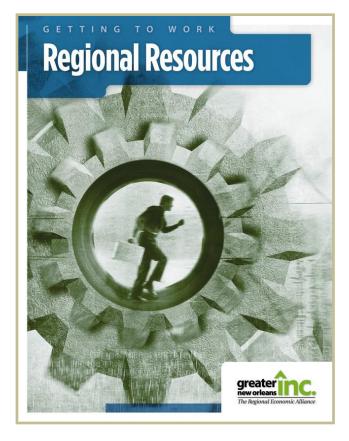


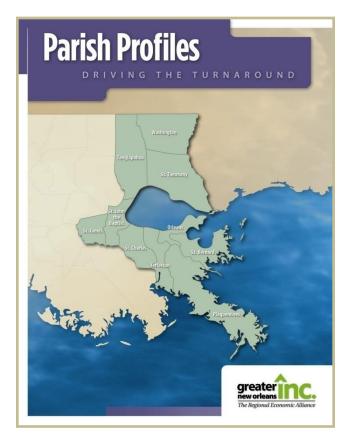
601 Poydras Street, Suite 1700 New Orleans, LA 70130 Phone 564.527,6900 Fax 504.527,6970











GNO, INC. PRESIDENT'S UPDATE & EVENT BANNER

greater new orleans



September 2004



On September 9, 2004, the GNO, Inc. Board of Di that promote economic development in the New resolutions that focused on the Central American coffee industry and the state's commitment to N opportunity to define these vital projects aimed a creating 30,000 jobs and \$

On September 9, 2004, the GNO, Inc. Board of Directors unanimou economic development in the New Orleans region. The board app Central American Free Trade Agreement (CAFTA), the region's coft Northrop Grumman. I would like to take this opportunity to define Inc. closer to its goal of creating 30,000 jobs and \$1billion dollars in GNO, Inc. supports CAFTA and endorses the concept that this agre Second, the GNO, Inc. board approved a resolution that urged the Committee to remove the current differential charged on coffee w Greater New

Orleans serves as the largest roasting market in the United States roasted annually in this area. Due to the differential placed on cof share for coffee

warehousing has decreased by 10% in the last 18months while Ne

I would like to thank the GNO, Inc. staff and volunteer leadership projects as they represent the potential for substantial economic feel free to contact me at 504-527-6900 or by e-mail at <u>mdrenner</u> Sincerely, Mark Drennen

President and CEO Greater New Orleans, Inc.



The Regional Economic Alliance

Driving the Turnaround



| greatering. The Regional Economic Alliance IN WITH THE NEW | | | | | | |
|---|--|--|---|--|--|--|
| ► The Greater New Orleans Ragion | Tanglapahoa | ashington I. Tammany | Wednesday, October 13, 2004 | | | |
| The New Choice for Economic Opportuniti with laye and work here? explore your industy classifier request site selection information (initial) | CORGANIZATION CORGAN | CREATER NEW ORLEANS, CREATER NEW ORLEANS, | INC. SARRY (C) CORTHREE-TIERED STRATEOR Retention and Growth 1 () () () () () () () () () () () () () | | | |



HOW WE DESCRIBE WHAT WE DO [Micro-Level]

"... attract new businesses"

"... nurture twenty-first century industries"

"... grow existing businesses"

"... retain existing businesses"

"... develop a highly skilled, employment-ready workforce"

"... collaborate with like-minded entities to achieve our goals"



HOW WE DESCRIBE WHAT WE DO [Macro-Level]

"... create 30,000 new jobs, \$1billion in payroll in 5 years"

- "... match business and industry needs with local resources"
- "... generate economic momentum"
- "... grow a fertile business environment"
- "... stimulate the regional economy"
- "... drive the economic turnaround"
- "... helping the Greater New Orleans region 'get to work' "



- Successful brands are not just about logos and brochures they are the result of rigorous, strategic, day-to-day management that removes arbitrary, subjective, often reactive, decisions.
- The *process* of branding is extremely powerful as it
 synthesizes and distills your core tenets and guiding
 principles. More importantly, it gets everyone on the
 same page.
- A clearly defined and expressed brand gives you the power and strength of many voices speaking as one.



- Do you have a brand identity that clearly and consistently communicates what your organization does and is passionate about?
- 2. Do all of your promotional materials use the same language to get your point across?
- 3. Is your message consistent so people recognize it as YOUR organization's message?
- 4. Do you use one or two narratives when making presentations or when meeting with donors that clearly illustrate why your organization is relevant or important?
- 5. Do you manage donor support in a way that makes you stand out from other organizations--a unique recognition program or way of reporting how donor money is being put to use?



THE END